REQUEST FOR EXPRESSIONS OF INTEREST
(Consultant Services – Individual Consultant)

Country: Republic of Kosovo
Project Name: Kosovo Comprehensive Approach to Health System Strengthening (KOMPAS)
Loan No.: IDA 75410
Assignment Title: Independent Technical QA Consultant – Architect
Reference No.: TBD
Issued on: November 20, 2026

Background

The Government of Kosovo has received financing from the World Bank toward the cost of the Kosovo Comprehensive Approach to Health System Strengthening Project (KOMPAS), including its Additional Financing (AF) from the Pandemic Fund, and intends to apply part of the proceeds for consulting services.

The primary objective of this assignment is to provide independent technical quality assurance and professional advice to the Ministry of Health (MoH or "the Client") on architectural designs and project plans for health infrastructure investments financed under KOMPAS, including the targeted refurbishment of laboratory spaces and other relevant facilities supported by the Project. The Consultant will review relevant technical documentation, assess conformity with applicable requirements, observe relevant pre-construction activities, and provide findings and recommendations to support the Client's decision-making on the designs' completeness, technical consistency, functionality and compliance with applicable requirements. The role is advisory and does not include responsibility for design preparation, design approval, construction supervision, or contract administration.

The Consultant will be engaged on an intermittent basis for six (6) months from contract signature, with an estimated maximum input of sixty (60) person-days. Inputs will be requested and agreed with the PCU based on the needs and timing of KOMPAS-financed design and pre-construction activities.

The detailed Terms of Reference (TOR) for the assignment are attached to this Request for Expressions of Interest.

The Ministry of Health now invites eligible individual consultants ("Consultants") to indicate their interest in providing the Services. Interested candidates should submit:

- A Letter of Expression of Interest
- A detailed Curriculum Vitae (CV)
- Copies of diplomas and relevant certifications
- References for similar assignments (if available)

Selection Method

The Consultant will be selected in accordance with the Individual Consultants (IC) method set out in the World Bank Procurement Regulations for IPF Borrowers.

Qualifications and Experience Requirements

The Consultant shall meet the following minimum qualifications:

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- A valid professional license as an architect (Category [A/B]), issued by the Chamber of Architects of the Republic of Kosovo (OARK) under Law No. 08/L-012 on the Chambers of Architects and Engineers in the Field of Construction, or a license issued outside Kosovo and recognized by the Chamber;
- Continued validity of the license, and membership in good standing of the Chamber, for the full duration of the contract.
- Master's degree in Architecture, or equivalent, from an accredited institution.
- At least ten (10) years of professional experience in architectural design, technical review of architectural drawings and specifications, and quality assurance of building projects;
- At least three (3) assignments involving independent technical review of architectural designs;
- Experience in the design or technical review of at least three (3) healthcare facility projects (e.g., hospitals, primary healthcare centers);
- Experience in the design or technical review of healthcare waste management and/or laboratory facilities is desirable.
- Proficiency in CAD and architectural design software (e.g., AutoCAD, ArchiCAD, Revit or equivalent);
- Thorough knowledge of Kosovo construction legislation, building regulations and technical standards;
- Knowledge of international standards and guidelines for healthcare facility design is desirable;
- Knowledge of applicable environmental, health and safety requirements relevant to healthcare infrastructure is desirable.
- Fluency in Albanian and English, written and spoken;
- Working knowledge of Serbian is desirable.

The attention of interested Consultants is drawn to paragraphs 3.14, 3.16, and 3.17 of the World Bank Procurement Regulations for IPF Borrowers, setting forth the World Bank's policy on conflict of interest.

Further information can be obtained at the address below during office hours 09:00 to 16:00.

Expressions of Interest must be delivered electronically (by e-mail) to the address below no later than 04 December 2026 at 16:00 local time. Expressions of Interest received after the deadline will not be considered.

Ministry of Health
Project Coordination Unit Kosovo Comprehensive Approach to Health System Strengthening (KOMPAS)
Pristina, Kosovo

Attn: Fanol Duli, Project Coordinator
Email: fanol.duli@rks-gov.net

CC: Blerim Çerkini, Procurement Specialist
Email: blerim.cerkini@rks-gov.net

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TERMS OF REFERENCE

Country: Kosovo

World Bank Loan/Credit Name: Kosovo Comprehensive Approach to Health System Strengthening- KOMPAS

Project ID: P179831

Ref. No.: TBD

Assignment name: Independent Technical QA Consultant – Architect

1. Background

Referring to the Financing Agreement between the Republic of Kosovo and the International Development Association for the Kosovo Comprehensive Approach to Health System Strengthening Project (KOMPAS), the KOMPAS Project (P179831) was approved on 07 May, 2024. The Project Development Objective (PDO) is to strengthen institutional capacity and governance for quality of care in the Kosovo health system.

The following are the components of the project:

Component 1: Strengthening key health system building blocks for Quality of Care (QoC)

The objective of this component is to support aspects of public health/Pandemic Preparedness and Response (PPR), service delivery, and health financing (strategic purchasing), that will help unblock the bottlenecks in the structural and process of care. This component will include three sub-components, outlined below:

Subcomponent 1.1 Improving service delivery. This subcomponent is aligned with the strategic objectives of the forthcoming Health Sector Strategy for 2023-2030 and builds on the recommendations of the recent World Bank's report highlighting the quality aspect of noncommunicable diseases (NCD) management in Kosovo.

Subcomponent 1.2: Developing and implementing strategic purchasing for quality. This subcomponent will support the development and implementation of key strategic purchasing elements which are not in place in Kosovo but are critical for both structural and process aspects of quality care.

Subcomponent 1.3 Strengthening public health and PPR. This subcomponent will build on activities carried out under the Kosovo Emergency COVID-19 Response Project (P173819) in the areas of PPR. It will support key areas of the Action Plan of the National Program on Communicable Diseases (2022) and the Action Plan for HCWM (2023).

Additional Financing (AF) resources support: (i) scaling up AMR surveillance and analytics; (ii) procurement of laboratory equipment and consumables based on national capacity assessments; (iii) strengthening biosafety and biosecurity through risk assessments, equipment, and standard operating procedures; and (iv) targeted refurbishment of laboratory spaces to improve workflows and accreditation readiness. The AF also funds expansion of HCWM infrastructure and practices, including equipment and operational systems, alongside workforce training for laboratory staff, frontline health workers, and epidemiological surge capacity (including training, simulation exercises, and emergency response preparedness)

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Component 2: Developing an Integrated Health Information System (IHIS): The objective of this component is to support the design, development, and implementation of an integrated digital health ecosystem that is critical for the functioning of the entire health system. The foundational and key strategic IHIS building blocks will set the digitized health data environment to support health service delivery and decision-making.

This component will include three sub-components, outlined below:

Subcomponent 2.1: Establishing foundational building blocks of IHIS. This subcomponent will support the establishment of critical elements of foundational environment (Enterprise Architecture) for digital health systems implementation, including: (i) the legal and regulatory framework for transformed health services delivery through digital systems utilization; (ii) the assessment and design of Master Data Management standards and systems, such as foundational registries and common coding and classification systems; (iii) design and implementation of the Health Information Exchange services; and (iv) upgrade of hardware platforms on central locations and in health facilities.

Subcomponent 2.2: Digital health support for improvement in QoC. Implementation of Component 1 will require finalization of the implementation and upgrade of the basic health information system (BHIS). Currently, the BHIS is not fully implemented in all Primary Health Care (PHC) facilities and with full functionality. This subcomponent will support: (i) rolling out the BHIS to all PHC facilities (including finalization of patient empanelment and zoning); (ii) upgrading the BHIS functions (automatic update of codes from key registries and allowing dashboard and smart reporting on facility level); and (iii) upgrading the integration with e-Referrals system and introduction of e-Appointments.

Subcomponent 2.3: Implementation of IHIS strategic systems. The eHealth Feasibility Study envisages full digitalization of the health sector in Kosovo to improve the effectiveness and efficiency of service delivery, clinical decision support, health financing, pandemic preparedness and public health functions, supply chain for pharmaceuticals and nutraceuticals, health workforce management, and health system management and policy making.

AF financing under Component 2 strengthens and operationalizes digital foundations critical for real-time surveillance and data-driven response. The AF supports development and rollout of an integrated LIMS, enhanced disease surveillance and early warning systems, and improved interoperability between surveillance platforms, laboratory systems, and analytics tools under a One Health approach. Resources finance software development and adaptation, targeted IT hardware, and technical assistance to ensure alignment with the modular and interoperable IHIS architecture defined under KOMPAS. By embedding these systems within the broader health information exchange ecosystem, the AF enables timely data sharing, performance monitoring, and cross-border information exchange, amplifying the preparedness impact of ongoing digital health investments.

Component 3: Project Management, Monitoring, and Evaluation: The objective of this component is to support overall project administration, including project management, fiduciary functions (procurement, financial management (FM)), monitoring and evaluation, environmental and social compliance, and regular monitoring of and reporting on project implementation. The component will finance consulting services, including consultants to staff the Project Coordination Unit (PCU), as well as office equipment, training, audits, filing systems, and operating costs.

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Under Component 3, the AF provides additional resources to support effective implementation, coordination, and oversight of the expanded scope of activities. This includes financing for incremental PCU staffing and specialist support (including procurement, fiduciary, monitoring and evaluation (M&E), and environmental and social standards-related functions), operating costs associated with the AF scale-up, and strengthened M&E capacity. AF resources ensure that implementation of PF-financed activities is fully integrated into existing project management, reporting, and results monitoring systems, thereby maintaining fiduciary integrity, implementation speed, and accountability

2. Objective of the Assignment

The primary objective of this assignment is to provide independent technical quality assurance and professional advice to the Ministry of Health (MoH or "the Client") on architectural designs and project plans for health infrastructure investments financed under KOMPAS, including the targeted refurbishment of laboratory spaces and other relevant facilities supported by the Project. The Consultant will review relevant technical documentation, assess conformity with applicable requirements, observe relevant pre-construction activities, and provide findings and recommendations to support the Client's decision-making on the designs' completeness, technical consistency, functionality and compliance with applicable requirements. The role is advisory and does not include responsibility for design preparation, design approval, construction supervision, or contract administration.

3. Scope of Work

The Independent Technical QA Consultant – Architect (hereinafter "the Consultant") shall provide independent professional review and technical advice to the Client on architectural designs and project plans for health infrastructure investments financed under the KOMPAS Project, including its Additional Financing (AF) from the Pandemic Fund, namely: (i) targeted refurbishment of laboratory spaces to improve workflows, biosafety and biosecurity, and accreditation readiness; (ii) expansion of healthcare waste management (HCWM) infrastructure; and (iii) other rehabilitation or adaptation works in health facilities financed under the Project, as applicable.

In this capacity, the Consultant shall perform the following functions:

3.1 Architectural/design quality assurance

- Review the design brief and existing-condition surveys for each facility (measured, structural, building services, and hazardous materials such as asbestos), and advise whether user requirements have been agreed with facility management and clinical and laboratory staff.
- Conduct independent reviews of architectural designs and related documentation at the concept, preliminary and detailed design stages, within turnaround times agreed with the PCU, covering completeness, technical consistency, coordination with engineering designs and medical/laboratory equipment, and constructability.
- Record comments in a design review log, flag matters requiring specialist review, and advise the Client whether revised submissions address the comments transmitted by the Client to the designers.
- Propose value engineering options for the Client's consideration, where relevant.

3.2 Compliance with applicable building/technical requirements

- Assess compliance of the designs with the design brief, approved standards, Kosovo building codes and technical regulations, including structural, fire and life safety, universal access, climate resilience and energy efficiency requirements.
- Cross-check drawings, specifications and bills of quantities for consistency, re-measure a sample of high-value and high-risk items, and review cost estimates against current market prices in Kosovo to flag budget risks.
- Check that technical specifications are performance-based and that any brand names are followed by "or equivalent."

3.3 Healthcare/laboratory functionality and safety considerations

- Review the functionality of layouts and of patient, staff, specimen, material and waste flows, including infection prevention and control (IPC) requirements.
- For laboratory spaces, review whether the architectural design adequately addresses biosafety and biosecurity requirements, workflow efficiency and accreditation readiness, taking into account the national laboratory capacity and biosafety/biosecurity risk assessments, where available.
- For HCWM infrastructure, review whether the designs provide for the safe segregation, storage, handling and treatment of healthcare waste, in line with applicable regulations and the Action Plan for HCWM.
- Review design documentation for conformity with the World Bank Environmental and Social Framework as reflected in the ESCP, ESMF and site-specific instruments of KOMPAS and the AF, as applicable, and coordinate with the PCU Environmental and Social Specialist on how the designs and specifications address hazardous materials (including asbestos), construction and demolition waste, and health and safety requirements for works in operational health facilities.

3.4 Pre-construction site observations

- Carry out site visits early in the design stage, before bidding and during pre-construction, to check that designs reflect actual site conditions and to observe preparatory activities, and recommend further clarifications or investigations where needed.
- When requested by the Client, advise on proposed design changes with architectural implications arising before the start of works, including their technical justification and impact on cost and time.

3.5 Reporting and technical coordination

- Prepare written technical review reports summarizing identified issues, observations and recommendations for consideration by the Client and the responsible design consultant.
- Before each bidding process, prepare a Readiness Review Report summarizing outstanding issues and risks, to inform the Client's decision on whether to proceed with bidding.
- When requested, assist the Client in preparing responses to bidders' clarification requests on architectural and technical matters, and any resulting addenda.
- Participate in coordination meetings and design workshops when requested by the PCU.
- Communicate findings only to the Client; the Consultant shall not review or respond to submissions on behalf of the design and supervision consultant or the Engineer.

The Consultant shall have no authority to approve, reject or certify designs, issue instructions to designers, contractors or other parties, or commit the Client to any change in scope, cost or schedule.

The Consultant's review and technical review reports shall not constitute design approval, certification, or acceptance, nor relieve the designers of their professional responsibility for the designs, including their compliance with applicable codes, regulations, standards, and contractual requirements.

The Consultant shall not assume the responsibilities of the design and supervision consultant, Engineer, Contractor, or any other party contractually responsible for the design or implementation of the works.

4. Deliverables

The Consultant will provide, as requested through individual assignments agreed with the PCU, the following deliverables:

- **Technical review notes/reports** for architectural designs and related documentation reviewed under the assignment;
- **Site visit notes** summarizing relevant observations and recommended follow-up actions;
- **Written technical comments** on revised documentation, including whether previously identified issues have been addressed;
- **Readiness Review Reports** prior to each bidding process, as described in Section 3.5;
- **Monthly activity reports and timesheets**, summarizing tasks undertaken, findings and recommendations, and person-days utilized; and
- **Final assignment report**, summarizing work undertaken, major technical issues identified, recommendations provided, lessons learned and outstanding matters, if any.

All deliverables shall be prepared in English and submitted in electronic format to the PCU Project Coordinator, as the designated PCU representative, for review and acceptance. The Project Coordinator will confirm acceptance or request revisions within ten (10) working days of receipt, in consultation with the relevant MoH department(s) on technical matters, as needed.

5. Reporting and Institutional Arrangements

The Consultant shall report to the Project Coordinator of the KOMPAS Project Coordination Unit (PCU) at the Ministry of Health, who will be responsible for agreeing individual assignments, reviewing and accepting deliverables, and approving monthly timesheets.

Monthly activity reports and timesheets approved by the Project Coordinator shall constitute the basis for payment. The PCU will share the Consultant's key findings and recommendations with the Secretary General of the Ministry of Health, as necessary.

The Consultant shall coordinate, as necessary, with the relevant departments of the Ministry of Health and the design and supervision consultant to obtain information and clarifications required for the performance of the assignment.

The Consultant will be based at the Ministry of Health in Pristina and will undertake site visits to relevant project locations as required.

6. Qualifications and Experience Requirements

The successful candidate should possess the following qualifications:

Professional License

- A valid professional license as an architect (Category [A/B]), issued by the Chamber of Architects of the Republic of Kosovo (OARK) under Law No. 08/L-012 on the Chambers of Architects and Engineers in the Field of Construction, or a license issued outside Kosovo and recognized by the Chamber;
- Continued validity of the license, and membership in good standing of the Chamber, for the full duration of the contract.

Education

- Master's degree in Architecture, or equivalent, from an accredited institution.

Professional Experience

- At least ten (10) years of professional experience in architectural design, technical review of architectural drawings and specifications, and quality assurance of building projects;
- At least three (3) assignments involving independent technical review of architectural designs;
- Experience in the design or technical review of at least three (3) healthcare facility projects (e.g., hospitals, primary healthcare centers);
- Experience in the design or technical review of healthcare waste management and/or laboratory facilities is desirable.

Technical Competencies

- Proficiency in CAD and architectural design software (e.g., AutoCAD, ArchiCAD, Revit or equivalent);
- Thorough knowledge of Kosovo construction legislation, building regulations and technical standards;
- Knowledge of international standards and guidelines for healthcare facility design is desirable;
- Knowledge of applicable environmental, health and safety requirements relevant to healthcare infrastructure is desirable.

Languages

- Fluency in Albanian and English, written and spoken;
- Working knowledge of Serbian is desirable.

7. Duration and Payment

The Consultant will be engaged on an intermittent basis for six (6) months from contract signature, with an estimated maximum input of sixty (60) person-days. Inputs will be requested and agreed with the PCU based on the needs and timing of KOMPAS-financed design and pre-construction activities.

The Consultant shall be remunerated on a time-based basis at the agreed daily rate. Payments will be made monthly for the actual person-days approved, supported by timesheets approved by the PCU Project Coordinator and the corresponding outputs produced and accepted during the reporting period, in accordance with Section 4.

The contract shall use the World Bank Standard Time-Based Contract, with all terms and conditions specified therein.

8. Client Contribution

The Consultant will be based and work at the MoH premises in Pristina. The MoH will provide reasonable access to relevant project documentation and information required for the performance of the assignment and will facilitate coordination with relevant institutions, project staff, and other stakeholders as necessary.

9. Selection Process

Experienced and qualified individuals will be selected in accordance with the World Bank's Procurement Regulations for IPF Borrowers ("the Regulations"), September 2023, based on an open call for Individual Consultants (IC) Selection.

The consultant will be selected based on:

- The overall consultant qualification (50%);
- Relevant work experience (50%).

The attention of interested Consultants is drawn to paragraphs 3.14, 3.16, and 3.17 of the World Bank Procurement Regulations for IPF Borrowers, setting forth the World Bank's policy on conflict of interest.